

**MARCH 2019** 



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# Important Announcements

<u>Valued providers:</u> As always, we appreciate your willingness to work with us in getting trainings scheduled. We understand how difficult it can be to work these into your busy lives, but we must abide by state regulations and stay in compliance.

Effective immediately, we will be strictly enforcing a **24-hour cancellation policy for ALL trainings**. If you do not call to cancel within 24 hours of your scheduled class, you will be charged a **\$25.00 NO SHOW FEE**, which will be deducted from your paycheck. We are sensitive to your unexpected emergencies, but really appreciate your attendance as we put a great deal of thought and time into the preparation of each and every training.

Thank you for your understanding!

To reach Stephanie, our trainer, directly please call 505-898-1257

#### New office hours!

Effective April 2019, Alianza will be changing its office hours!

The office will be open **Monday through Thursday**, **9:00am to 5:00pm** and the **FIRST Friday** of each month from **9:00am to 3:00pm**. Every Friday after, the office will be closed.

The office will remain available on all Fridays by appointment with any Alianza staff member.

If you need to drop off any paperwork on a Friday that the office is closed, there is a locked mailbox to the left of our front door that you may utilize.

#### **REMINDER!**

Alianza All Together will now be held every <u>FIRST</u> <u>Friday</u> of each month! The club will still meet from 11:00 am to 1:00 pm.



### PROVIDER RAISES

If you provide any of the following services through Alianza, you will notice a 2% increase in pay, (beginning February 1<sup>st</sup>, 2019): Family Living, Customized In Home Supports, Customized Community Supports, and Respite.



## DON'T FORGET



BEGINNING APRIL
2019, ALIANZA ALL
TOGETHER WILL
NOW BE MEETING
ON THE FIRST
FRIDAY OF EVERY
MONTH FROM
11:00 AM – 1:00 PM



Congratulations

to one of Alianza's long-time Family Living Providers, PAM GROVES! Pam was entered into a drawing to win a prize for always being on time when turning in her monthly paperwork!



Another **BIG**congratulations goes
to Joe Sandoval for
completing 8 years as
an employee with
Adelante Document
Imaging!

Keep up the good work Joe!





Many of Alianza's clients attended the annual Night to Shine dance in February. They dressed up, ate dinner, and danced the night away!









MORE FINS

ALL CCS PROVIDERS: Please do not forget that the CCS Community Life Engagement (CLE) calendar is due every month along with your regular monthly paperwork. The calendar needs to be pre-planned and filled out with your clients one month prior. For example, if you are turning in April's monthly paperwork, June's pre-planned CLE Calendar needs to be turned in as well. If you have any questions, please contact your Service Coordinator for more details or examples. Thank you!